

Getting Started with Masonic Assistance

How to Reach Masonic Assistance

You may contact Masonic Assistance by calling (888) 466-3642 or emailing masonicassistance@mhcuc.org.

As our intake calls are quite lengthy, you will likely receive a voicemail the first time you call. Please do not be discouraged. Please provide your name, contact information, and the best time to reach you. If you are calling on behalf of someone else, please provide their name as well. We will respond to your inquiry by the end of the next business day.

If you are requesting services or support for someone else, we must speak with you before contacting that person.

What to Expect During Your Intake Call

Please allow up to 30 to 60 minutes for your intake call. Your intake call is our opportunity to better understand your situation and to help you determine what services can best serve your family. During this conversation, we will:

Answer any questions you may have about the Masonic Homes and Masonic Outreach

Ask you a variety of questions to better understand your situation, including:

Your current living situation

Financial information

Health information

Prequalify you for our programs and services

Educate you on the relief services and resources that are available to your family and possible benefits that may be available – through Masonic Assistance and other organizations

Explain the application process and the waitlist for the Masonic Homes (if applicable)

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Postage Area		From: 	

IMPORTANT INFORMATION FOR FREEMASONS AND THEIR LOVED ONES

Masonic Homes of California offers the following services:

- Masonic Assistance Information & Referral Line
- Masonic Homes at Union City and Covina
- Masonic Center for Youth & Families
- Masonic Senior Outreach Services
- Masonic Family Outreach Services



Type of Service:	Information:	Eligibility:	Location:
Masonic Assistance line	Phone consultation with knowledgeable staff on assessment and assis- tance, referral to appropri- ate benefits and services.	You do not have to be a Mason or have Masonic affiliation to receive Infor- mation & Referrals.	Located on the Masonic Homes at Union City campus, you may ac- cess the Masonic Assistance line by calling (888) 466-3642
Masons of California	Generally, 1-2 phone calls, you may be linked to ser- vices such as: homecare, senior housing, public ben- efits, Medicare and Medi- Cal/Medicaid resources, veterans' benefit counse- lors, and transportation agencies. Intake calls for the Homes, MSOS and MFOS may take longer.		
Masonic Homes	Masonic Homes offer a vibrant, active lifestyle and socialization, for retired Masons, their spouses and survivors. Professional staff, at both campuses, strive for excel- lence in providing quality care with dignity and com- passion	CA Master Mason, in good standing, and for 5 consecutive years prior. Applicants must be 60+ years.	Union City campus: 34400 Mission Blvd. Union City, CA 94587 305-acre hilltop site, just 35 miles East of San Francisco, that houses 250 residents. Levels of care: In- dependent, Assisted Living, Skilled Nursing & Rehab, Memory Care. Also, Acacia Creek, an Independ- ent Living community located adja- cent to Masonic Home.
Passion. Masonic Homes of California			<u>Covina campus:</u> 1650 E. Old Badillo St. Covina, CA 91724 33-acre campus in the San Gabriel Valley, just 30 miles East of down- town Los Angeles, housing 80 resi- dents. Levels of care: Independent and Assisted Living.
Masonic Center for Youth & Families (MCYAF)	MCYAF offers counseling and other services for chil- dren, youth, and their fami- lies who with behavioral and emotional issues. All MCYAF staff are licensed professionals and provide evidence-based therapeu- tic services	You do not have to be a Mason or have Masonic affiliation to receive this service Fees for MCYAF are based on a sliding scale. No Masonic family will be turned away because of inability to pay.	San Francisco campus: 6 Funston Ave. San Francisco, CA 94129 Covina campus: 1650 E. Old Badillo St. Covina, CA 91724
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Type of Service:	Information:	Eligibility:	Location:
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<section-header></section-header>	MSOS connects Masonic seniors with resources they need to stay healthy and safe in their hometowns. <u>Care management is of-</u> fered when there is demonstrated need. This service helps secure com- munity resources and Care Managers maintain regular visits and telephone con- tact, to continually assess health, financial, social and behavioral health. There are no time limits on this service. It is need-based. <u>Financial support is provid-</u> ed to allow individuals to remain in their home inde- pendently or senior com- munity, in their local area. This support is to meet on- going needs and funds may not be used to pay-off existing or past debt. There are no time or numerical limits on this support. It is need-based.	Care management: A CA Mason, his spouse or sur- vivor, or his minor children. Financial support: CA Mas- ter Mason, in good stand- ing, and for 5 consecutive years prior, and/or his spouse/survivor. Applicants must be 60+ years, or permanently disa- bled 55+ years.	State of California and United States, when a CA Masonic senior has moved out-of-state. Please call the Masonic Assistance line for Intake (888) 466-3642
<section-header><section-header></section-header></section-header>	MFOS helps CA Masonic families navigate resources for complex life challenges such as: impact of divorce, stresses of special needs child, job loss, foreclosure, and/or other difficulties <u>Care management ser-</u> vices are broad and flexi- ble, meeting younger ma- sons and families where they are at and allies in supporting them to the next level of security and well- being. <u>Financial support</u> is a ONE -TIME financial assistance to serve as a bridge toward self-sufficiency. This ser- vice is provided as a transi- tion phase to support appli- cants' basic needs	Care management: CA Masons, under 60-years- old, his spouse or survivor, and/or his minor children Financial support: CA Mas- ter Mason in good stand- ing, and for 5 consecutive years prior, his spouse, survivor and/or minor chil- dren	State of California and United States, when a CA Masonic senior has moved out-of-state. Please call the Masonic Assistance line for Intake (888) 466-3642