



Masonic Homes of California

Policy for Visitor Restriction to Independent and Assisted Living Campus during COVID-19 Response Plan

UPDATED: March 14, 2020

Policy: To reduce the risk of possible infection and spread of COVID-19, the Masonic Homes of California in Union City will institute screening and other restrictions for potential visitors.

Considerations:

Process associated with this policy may change frequently due to updates in COVID-19 response from local, state, or federal recommendations

No visitors under 18 years old.

Only 2 visitors per resident at a time.

No resident currently under isolation or quarantine will be allowed to receive visitors.

Process:

Only visitors who have been pre-approved are allowed on campus. This is a case-by-case approval process adjudicated by the Resident Services Administrator at (510) 458-3982.

External visitors:

1. All visitors must be preregistered and preapproved by the Resident Services Administrator. Resident Services Administrator will give list of all approved visitors to Front Desk on a daily basis (or more frequently if necessary). Front Desk will send the list to the guard prior to visitor arrival.
 - a. Any visitors not on the list will be asked to wait until the person they are visiting is contacted and approves entry. If the guard cannot make contact, the visitor will be refused entry.



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- b. Approval may take time. Visitors are advised to call in advance (the more time the better) to allow for the completion of the approval process.
2. At guard house, visitors will receive questionnaire and education
3. Guard will direct visitor to park at the Main building parking lot and enter only through the Front Desk.
4. If you need ADA entrance, inform the guard who will call the front desk, and a staff member will meet and screen the visitor at the South Mall entrance
5. Staff will temperature screen all visitors, observe the visitor use hand sanitizer to wash hands, and have them sign questionnaire.
6. Visitors must all sign in and provide all info including phone number.
7. If visitor passes screening, they can continue on with their visit.
8. Visitor must check out upon leaving the community

While Visiting:

1. Visitors must attempt to observe 6 ft of distance from all residents during their visit.
2. If the visitor must be closer than 6 ft, they must avoid any unnecessary physical contact.
3. Dining Services will not be able to provide meals for visitors at this time
4. Visitors are not allowed to wander around the community. They must remain in the resident's room during their visit. When entering and leaving they must take the most direct route between the screening area and resident room.

Please remember the following

- Wash your hands
- Cover your mouth when you cough or sneeze
- Avoid touching your face
- Maintain social distancing of 6ft.