



## Memorandum

**Date:** 9/14/20  
**To:** Residents and Staff  
**From:** Cynthia V. Cruz, MHA, NHA  
**Subject:** New Visitation Policy for Masonic Homes of California – Lorber

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In accordance with the public health guidance, the Lorber Skilled Nursing at Masonic Homes is excited to begin a phased strategy to resume visitations for residents and their families. This will be outdoor visitations only. We can begin these outdoor visitations on Monday, September 21<sup>st</sup>. Up to 2 members from the same household will be allowed to visit with a resident while following mandated safeguards put into place:

1. All visits must be scheduled in advance
2. All visitors must participate in a screening process which will include:
  - a. A questionnaire and signed attestation
  - b. Temperature check
  - c. No more than 2 visitors from the same household
  - d. Hand sanitation station will be available for both resident and visitors
3. The visit must take place in the designated outdoor visiting area
4. Residents and visitors must remain in the designated areas and not cross any physical boundaries in place
5. Residents and visitors must maintain at least 6 feet distance at all times
6. Residents and visitors must wear a face covering at all times during the visit
7. Visitors may not bring in any food or drinks for the residents

**To schedule a visit, please contact Cynthia V. Cruz, Administrator, at 510-429-6487.** There are a limited number of visitation times available, so please plan accordingly and schedule as early as possible. In order to accommodate each resident having a visit, we ask that you allow at least 3 weeks until the next visit.

Visits will be:

- Monday through Friday between 8:30 am - 11:30 am.
- Visits can last up to 30 minutes maximum. Please arrive at least 10 minutes early for the screening process.
- The visitation area will be cleaned after each use to ensure the safety of all residents and visitors.
- Visits will be supervised by a staff member in order to protect the safety of our residents. They will be at eye distance to allow privacy in your visits.



Visits may be cancelled at any time should the facility have a positive COVID-19 case, or should the air quality be unsafe for our residents to be outdoors. In either case, we apologize, in advance, for the inconvenience this may cause on your schedule.

The authorization to resume visits is only granted provided that specific criteria are met. One of the most important criteria is that the Masonic Homes remains COVID-19 free. If this or any other criteria are not met, then the authorization for visitation will be rescinded.

We are all excited to resume these much-needed visits! Let's all work together to make sure we remain safe and healthy as we start welcoming our loved ones back on campus.