

GUIDE:

REACHING OUT TO MEMBERS WITH REMITTED DUES

Masonic Outreach encourages lodges to reach out to their members who have had their dues remitted, especially those members who have had their dues remitted for the last five years and are aged 80 and above. Please note that these members may be at risk of needing more assistance beyond their dues remitted.

Steps to Take:

- Contact these members by phone or mail to see how they are doing
- Visiting these members is strongly encouraged so that you can see how they are doing and what their home environment looks like. Many members will say they are fine but a visit can reveal far more information.
- A visit will also provide the lodge with reassurance that the member (and their spouse) are living in a safe environment. It will allow the lodge a chance to better understand their support system (family and friends) and transportation needs or possibly financial needs they may have as well. And finally, it lets the member know you care!
- If the member doesn't reside near their lodge and you are concerned, please reach out to a lodge near their home and seek that Lodge's support in paying the member a visit. It is ideal to get the member's permission.
- If you would like some specific guidance pertaining to a member's situation (ex. Member or spouse suffer from Alzheimer's or limited income) we are happy to help and you can contact Masonic Assistance at 888-466-3642
- If you are not in contact with these members and need assistance in locating them, Member Services will be happy to assist you. They can locate your member so that you may reconnect with them and inquire as to their financial and physical health.
- For younger members, under the age of 60, with remitted dues please seek more information regarding their needs as well. The lodge may be able to assist with providing some short-term relief and guide them to contact Masonic Assistance to see if the Masonic Family Outreach program can be of some assistance as well.

